

Frequently Asked Questions

When you intend to report an error by email you should always include a full log in the email. Generating this log [is pretty easy](#), so please take a moment to do so.

Teamviewer Quick Support

- [Download Teamviewer 11 for Windows](#)
- [Download Teamviewer 11 for Mac OS](#)

General

- [Installing the GECAMed client manually](#)
- [Client works only on the Server](#)
- [Customizing Client Color and Name](#)
- [How can I start GECAMed](#)
- [Application Blocked by Security Settings](#)
- [I can not log in](#)
- [I deinstalled GECAMed but there is still the GECAMed entry in the startmenu](#)
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- [System Requirements](#)
- [Where can I obtain the cefip list](#)

Installation

- [Where Can I Find The Installation Log-File](#)
- [User already exists: postgres_gecamed](#)
- [Where can I find the uninstaller](#)

Time Synchronization

this namespace doesn't exist: =:faq:time_synchronization

Problem with patient module

- [Problem with creating or saving a patient](#)

Billing

- [How to issue bills using older key values](#)
- [How to delete all existing rates](#)
- [How update the CNS rates via SQL script](#)

Printing

- [Installing iReport 3.7.3 preconfigured for GECAMed](#)
- [JasperReport Printing Templates](#)

Labo

- [The Labo Module does not work correctly](#)

Letter

- [Change Between OpenOffice.org and LibreOffice](#)
- [Tips and tricks about creating your own placeholders](#)

Form-Editor

- [Activate the Form-Editor Module](#)

Technical

- [Configuration Overview](#)
- [Firewall and Open Ports](#)
- [GECAMed Client Properties](#)
- [How to get access to the GECAMed database](#)
- [Import of Patient Data](#)
- [Jasperreport Debug messages](#)
- [JBoss Server does not start](#)
- [Backup & Restore GECAMed Database](#)
- [Restore Database Constraints](#)
- [Restore Admin Password](#)
- [Update GECAMed by hand](#)
- [Where are the client logfiles?](#)
- [Where are the server logfiles?](#)

Mac / Apple

- [Backup Error on Mac OS X](#)
- [GECAMed doesn't work on Mac OS X El Capitan](#)
- [Installation Fails on Mac OS X](#)
- [The GECAMed Server doesn't start automatically after a restart](#)
- [The Login-Screen doesn't show up](#)
- [Network printer is connected via Apple's Bonjour protocol](#)
- [Problem with printing and applying rules - fixing the Java version](#)
- [How to restart the JBoss manually on Mac OS X](#)
- [Uninstall GECAMed on OS-X](#)
- [Upgrade Mac OS X 6 -> 7 with PostgreSQL older than version 9.0](#)

Windows

- [I Cannot start GECAMed on Windows 8](#)
- [Installer crashes while trying to install PostgreSQL](#)
- [Installer can not launch on Windows 7](#)

Linux

- [I Cannot stop the JBoss service](#)

Development

- [How to Set Up GECAMed on Eclipse](#)

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